August 2007

UHC Patient Safety Net® Progress To Date : An “A+” Report Card for JDH Staff!

Follow this and additional works at: http://digitalcommons.uconn.edu/pcare_articles

Recommended Citation
UHC Patient Safety Net® Progress To Date: An “A+” Report Card for JDH Staff!

Safety in Numbers
It’s been eight months since we implemented UHC Patient Safety Net® (“PSN”) at John Dempsey Hospital, and we are delighted with its success. As you know, PSN is a web-based reporting tool for reporting patient safety-related events. Frontline staff are doing a great job entering data on patient care events. Here’s how PSN works:

Why has PSN Been so Successful?
PSN has been such a success because of our frontline staff. Your thoughtful and detailed reporting makes a significant contribution. Thank you!

How Patients Benefit
When a manager receives a new event report, he or she has the opportunity to take corrective action with the staff involved. Quality improvement and patient safety issues can be addressed concurrent to care. Being more aware of patient care events can only make us a safer hospital. Our goal is to increase the safety of all our patients. When we have a multidisciplinary and collaborative review of patient care events, we’re well on our way toward our goal.

PSN User Tip
Try not to use “Other” as an “event type” unless you really have no alternative. Using this category when there are other options affects the accuracy of our reports.

The drop-down menu for “event type” has many choices, and some then break out into more detail. Rather than use “other,” please try to find an event type that matches the patient care event you are reporting.
The last few months mark exciting changes for two C4I Department members:

- **Rhea Sanford, RN, Ph.D., C4I Co-Director**, has accepted a joint appointment with the UConn School of Nursing and will split her time between teaching nursing students and directing the Staff and Patient Education department at John Dempsey Hospital. Rhea was instrumental in laying the groundwork for the C4I initiative. We will miss her presence in the office, but will count on her for advice and guidance as we move forward. She will remain on the C4I Advisory Board.

- **Kevin Larsen**, who was responsible for the successful implementation of UHC’s Patient Safety Net® at John Dempsey Hospital, has recently accepted the position of Business Manager for the Operating Room. Kevin’s work on the PSN implementation provided us with much needed data on the sources of potential errors, and this is the foundation upon which we will build to make John Dempsey Hospital the safest hospital in Connecticut. Kevin will remain on the C4I Work Group.

**Congratulations and best of luck to both Rhea and Kevin!**

---

**SAVE THE DATE: Schwartz Center Rounds**

A multidisciplinary forum where caregivers discuss difficult emotional and social issues that arise in caring for patients

Sponsored by University of Connecticut School of Medicine
Office of Continuing Education and the Medical Humanities Division/Community Medicine Department

**Topic:** Caring for a colleague

**Presenters:** Ugende Hegde, MD; Peter Deckers, MD; Nancy Baccaro, APRN; Diane Bennett

**Date:** Friday, September 14, 2007

**Time:** 12:30 PM – 1:30 PM (Lunch will be provided – RSVP to 679-7692)

**Location:** Low Learning Center

This program has been approved for 1 CME, 1 CE hour NASW and is pending approval for 1 Continuing Nursing Education unit

**Target Audience:** All UCHC personnel but focusing on health care providers, including physicians, nurses, social workers, chaplains, pharmacists, therapists and students in all disciplines

**Objectives:** Participants will be able to:
1. Discuss special issues associated with caring for a colleague
2. Describe how unique physical and emotional needs of patients can be met
3. Appraise mechanisms of pain control suitable to phases of illness and the emotional effects of the pain control on patient, family and caregivers

The Schwartz Center Rounds are funded by a grant from the Kenneth B. Schwartz Center

---

**11 New “Good Catch” Award Winners Announced for August 2007**

We would like to thank the following individuals for their “Good Catches” and dedication to Patient Safety. They were recognized at the **August 21, 2007 “PAW/Good Catch” Award Ceremony:**

- Patricia Ardolino, RN, PACU
- Victorita Baldea, RN, ICU *
- Holly Galliher, RN, Emergency Dept.
- Rosemary Melchionna, RN, PACU
- Jeri Gotowala, HUC, OB/L&D
- Karen Patchett, RN, NICU
- Sharon Goulet, RN, Labor & Delivery
- Margaret Kelly, NCA
- Pam Nicholson, RN, Oncology 6 (2 awards!)

Note: 2 additional employees who received “Good Catch Awards wished to remain anonymous

*Victorita received two awards this month, for a total of 3. Congratulations!*

Karen Patchett, RN, NICU