April 2007

Patient Safety Net Update

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"Patient Safety Net"® Update
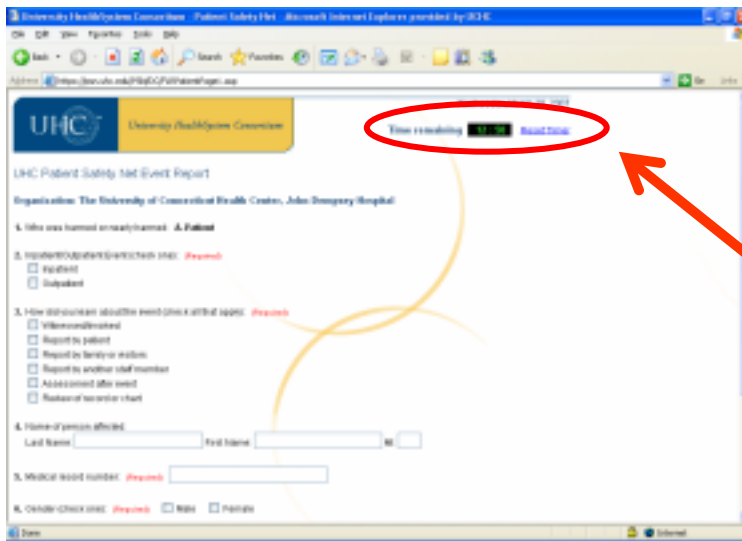
Collaborative Center for Clinical Care Improvement

It's been three months since we've gone live with Patient Safety Net, and it has been a great success! Managers and front line staff have been trained on how to input, review, and submit event reports that formerly were detailed on the hard copy "RIR" forms. Utilization of the web-based PSN system has been better than expected. PSN has enabled us to greatly improve the way we document and react to patient safety related events.

Quick Tips

NOTE: Please do not use PSN to report *employee injuries*. Please refer to the "Safety is for Life" poster and follow the steps for reporting employee injuries.
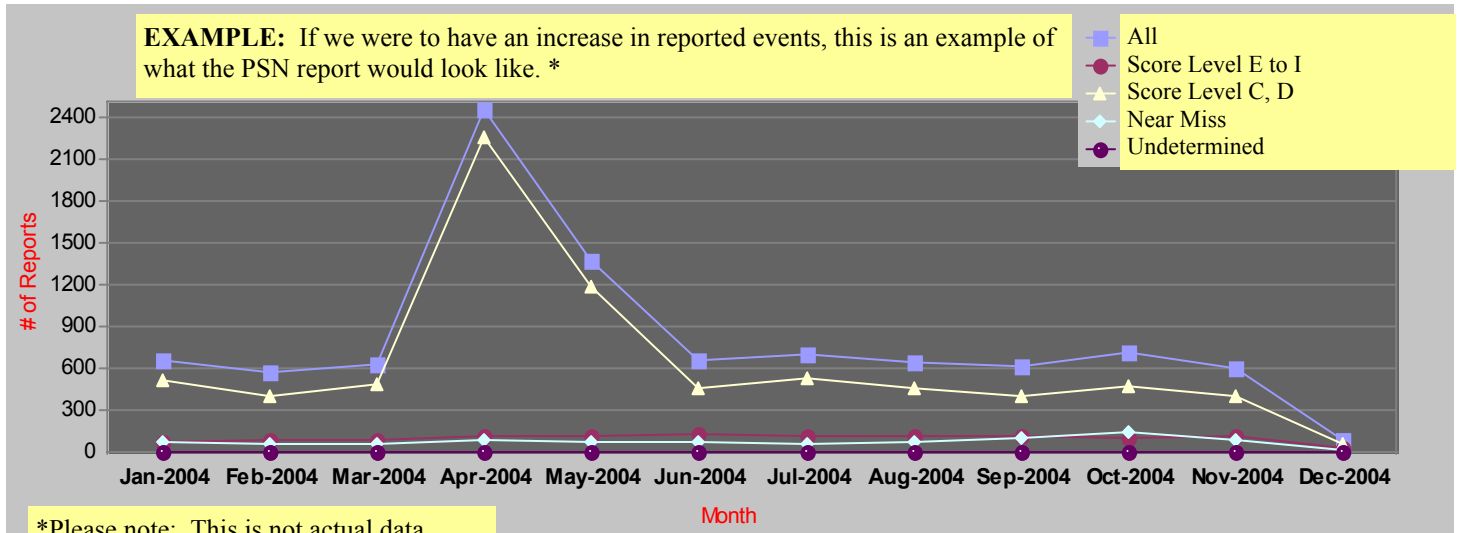
Frontline event reporters should remember to reset the timer in the upper right hand corner of the screen. By doing so, you can extend the amount of time you have to input the event details.

Managers can use the "Consultation Center" to forward an event report to a manager that may not have been automatically alerted. Select the report ID of the report for which you need a consultation. From the "Manager Review" tab, select "Consultation Center" and then "Consultation Request." From the drop-down menu, find the name of the person you are requesting a consultation from. Select the name and type your request/ notes in the text box. Click "Submit."

"C4I" is dedicated to making John Dempsey Hospital the safest hospital in the State of Connecticut.
We'd like your feedback and comments! Call us at Ext. 7650 or e-mail us at C4I@uchc.edu
James O. Menzoian, MD and **Rhea Sanford, RN, PhD, CS**—Co-Directors
Kevin Larsen, QA Specialist — **Susan Garthwait,** Executive Assistant

Patient Safety Net® Quick Tips (Continued)

Managers have access to the Statistical Analysis Reports function (click on "Reports" to locate the tool) in PSN and can generate reports for their assigned care areas. One example is the report shown below. This report shows the number of events reported over a period of time and can be limited to Event Report Type (Patient, Staff, Visitor or Other), Event Type, Event Dates, Gender, Age and Care Area(s). You can switch between Chart and Tabular displays.

EXAMPLE: If we were to have an increase in reported events, this is an example of what the PSN report would look like. *

Legend:
- All
- Score Level E to I
- Score Level C, D
- Near Miss
- Undetermined

Y-axis: # of Reports
X-axis: Month — Jan-2004, Feb-2004, Mar-2004, Apr-2004, May-2004, Jun-2004, Jul-2004, Aug-2004, Sep-2004, Oct-2004, Nov-2004, Dec-2004

*Please note: This is not actual data..

If you have any questions about the Patient Safety Net system, please contact me at Ext. 2361.

Kevin Larsen
QA Specialist
Collaborative Center for Clinical Care Improvement

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12 New "Good Catch" Award Winners Announced for April, 2007

We would like to thank the following individuals for their "Good Catches" and dedication to Patient Safety. They will be recognized at the **April 17** "PAW/Good Catch" Award Ceremony:

Sandra Byrnes, RN – ICU
Robert Cronin, RN – ED
William Garrity, RN – Oncology 6
Marylou Griggs, RN – ICU
Marisa Lewis, RN – NICU
Donna Mancino, RN – Float Pool

Ileana Maza, RN – Surgery 7
Mary Ann Mazanowski, RN - ED
Jeffrey Moshka – Radiology Technologist
Mary Ann Neptin, RN – NICU
Minalben Patel, RN – Oncology 6
Denise Trottier, RN—ICU

Don't Forget: "Patient Safety Alert"

The C4I Medication Safety Committee recently established a new process for submission of patient safety concerns that staff feel need to be shared with other units/departments. Please send any such concerns to the following e-mail address in the Global listing: "Patient Safety Alert" (psa@uchc.edu)

C4I will make sure that the information is shared appropriately.
Thank you for your dedication to patient safety!